

MINUTES

Falls Prevention Task Force Meeting

Wednesday, June 20, 2007 7:30 – 8:30 AM

Dean Health Systems Business Office,
1808 Beltline Hwy., Conference Rooms C and D

Attending: Andy Kosseff, Cheryl Wittke, Kathy Andrusz, Pam Bracey, Cal Bruce, Linda Bruck, Amy Elske, Myra Enloe, Kendra Jacobsen, Dottie Krull, Colleen Howes, Carrie Meier, Linda Mahlberg, Burlie Williams, Sandy Miskelly, Jean O'Leary, Joyce Pohl, Janie Riebe, Virginia Robbeloth, Frank Salvi, Amy Vieth, Amy Schumacher, Terry Shea, Carmel Tesmer (lemme know if I missed you – don't have the sign in sheet!)

Welcome and Introductions - Andy

Development of referral path for 211 calls

What is the REFERRAL OUTCOME WE WANT to best serve wellbeing of older adults at risk of falling? Focus of this discussion is to provide a goal statement that participants of a joint MD Visit/211 Helpline workgroup meeting can use to work out details.

Group agreed unanimously on dual referrals - nobody is opposed

1. There is ambivalence about which of the two should get the "hot call"
2. Kathy Martinson volunteered that it would be no problem for the person at 211 to make a decision between medical and case manager receiving the hot call on a case by case basis but the 211 person will indicate that its standard policy to refer to both places - so I think this is a good solution
3. It's clear that we need a very short telephone list of medical places to make it easy for 211